

Dear All,

In keeping with the process of continuous development and improvement, we had undertaken an exercise of improving our product quality and continuous Zero Defect supply of components required for chairs. As a result of this exercise following changes has been made in few of our chair models.

1.Change in pedestal of our chair family Swing Models: 5H01AX & 5H02AX and Diva Family Models : 7042RX,7045XX & 7046RX.

2. Reduction in hardness of back foam of Optimus for better comfort- Model: 9402AF

3. Longer PU arm tops with waterfall front for extra support and comfort to arms while performing tasks. Models: 4103IX, 1512DC and 1512DX.

We are attaching details of change made and revised detailed specifications of these products for your ready reference. The same will be uploaded on intranet by 16th Oct. 2012.

We request you to upgrade our submissions of specifications in ongoing tenders and projects wherever necessary, to avoid any acceptance issues at a later date.

Please note, there is no change in BaaN code and Price of these products due to above changes.

These changes will be applicable from immediate effect.

You will also need to keep our Channel Partners informed of these changes.