



Warranty Conditions 1. Subject to the conditions and limitations stated below, Godrej Interio ("Company") warrants that its products will be free from manufacturing defects and will not break down or deteriorate under normal usage for a period of one (1) year from the date of purchase when installed in accordance with the written specifications of Company and industry standard guidelines. The duration given here corresponds to the varied life-times each product can have on the broad-cross section of surfaces these coatings can be applied to.

2. Claims Procedure: Company shall have no obligation under this warranty unless User has promptly notified Company in writing by Registered or E-Mail. Direct all claims to Company - Any claim shall provide a copy of warranty and detailed information of the alleged defect. Company must receive such notice within ten (10) days after discovery of the claimed defect, failure to notify will result in voiding of this warranty. For any warranty to hold valid, user must produce proof of the date of purchase and subsequent application signed by party performing application and eventual client.

3 Replacement: COMPANY warrants to the eventual user that during the warranty period stated above, commencing on the date of completion stated herein, if notified of damage to coating, COMPANY through its authorized representative, shall observe the damage. If, after observation, COMPANY, at its sole discretion, determines that the damage is the result of faulty material supplied by COMPANY, ordinary wear and tear, deficiencies in any or all of the COMPANY supplied component materials of the coating system, or workmanship deficiencies (those deficiencies not related to an original installation error or omission) in the application of the COMPANY supplied component materials, COMPANY shall remediate covered damage conditions by means determined by COMPANY providing replacement products for areas damaged to properly repair or replace the damaged areas as determined by COMPANY. In the event this sole and exclusive remedy fails of its essential purpose, the liability of COMPANY is limited to the return of the original purchase price.

4. Exclusions: This warranty is not an insurance policy or maintenance agreement. Routine inspections and maintenance are the User's responsibility. Failure to follow the normal Maintenance Warranty Guidelines provided with this warranty will void the warranty. This warranty will become void and not apply if damage is the direct or indirect result of: a) acts of God or natural causes such as, but not limited to, Lightning, Hail, strong winds, Floods, Hurricanes, Tornadoes, wind launched debris or Earthquakes; b) Fire; c) accidents; d) Vandalism; e) negligence, misuse, or failure of User to provide reasonable maintenance to the surface; f) structural defects or other building movement; g) lack of positive drainage; h) exposure of the roofing to solvents and/or petroleum distillates such as, but not limited to Xylene, Toluene, or Gasoline; i) the disregard of manufacturer's handling procedures with respect to storing, handling and installing of roofing membrane; j) infiltration or condensation of moisture through or around the walls, coping, hardware or equipment, building structure, underlayment or surrounding materials or a lack of a needed vapour barrier; k) traffic or storage of materials upon the coated surface; l) damage to the coated areas caused by installation of a sprinkler system, water or air conditioning equipment, antenna, frame work for signs without prior written approval of COMPANY; m) environmental and airborne contaminants; n) loss in part of whole of granule or other surfacing materials due to non-manufacturing related circumstances o) any exposed mastics or sealants; p) Damage or injury arising in any way from an actual or alleged discharge or release of any pollutant or waste; q) Damage or injury arising in any way from testing/sampling of the membrane, design and consulting errors or omissions. COMPANY is not responsible for leaks resulting from water entry from any other portion of the building or structure other than that having the Company materials installed.

5. Cancellation of Warranty: This warranty shall become null and void if any of the following work is performed without prior written approval of Company: a) any alterations or repairs to the coated surface of any magnitude, b) subsequent work on or through the coated surface, or c) changes in usage; d) change in Ownership of the items; e) any unauthorized damaging activity on or to the coated areas.

6. Access to the coated areas: User shall provide free, safe and reasonable access to the coated areas and related premises to an authorized representative of COMPANY during the term of this warranty. User shall be responsible for any and all expenses required to access coated areas. Failure or refusal to provide such access or retain sampling will immediately and without other notification void all warranty coverage without further notification.

7. Commencement of Warranty: This warranty shall not become effective, nor will COMPANY have any obligation under this warranty until all monetary obligations for materials and services related to this installation or subsequent repairs, or site observations are paid in full by USER.