

## NANOARMOUR PROCEDURE FOR COATING FOR DEALERS

### First Visit - Prerequisites

- Material to be carried by the technician for the visit:-
- NanoArmour liquid in sufficient qty as per furniture described in call
- Sprayers - Compression and trigger
- NanoArmour Coating copy in duplicates
- Dealer receipt book.

### First Visit

- The technician visits customer place and inspects the furniture to be coated; any stains/blemishes not attributable to the coating are to be mentioned in the coating copy duplicates.
- Fair estimate to be given to the customer and authorization to be received from the customer for coating the furniture in written on the consent form.

### Coating of Furniture

- Technician to coat the furniture as per the application instructions given making sure that no uncoated patches remain. If any uncoated patches are found, the dealer will be held responsible to rectify by recoating at any given point in time in warranty period.
- Customer to be given receipt from Dealers bill.

### Post Coating Instructions

- Technician to convey to the customer to keep the furniture in isolation for 24 hours in well aired room for curing.
- Any contact by the customer during the curing period will not give desirable results.

### Second visit - Call Closure & Handing over

- Technician to visit after 24 Hours and check the furniture for the coating effect if the furniture is fully dry.
- Technician to drop 10 ml water to demonstrate the working of the effect on the furniture
- Signature of customer to be taken on the consent form.
- Technician to sign the Customer copy cum warranty card and hand over to the customer along with the company invoice.